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Nottingham
City Council



NOTTINGHAMSHIRE



Wollaton West

Area Committee Ward

Performance Report

December 2013

Neighbourhood Development
Officer Lylse-Anne Renwick

Introduction

- **Wollaton West** – Wollaton is a pleasant, residential area located in the suburb of Nottingham. It has some of the most desirable housing in the city. Key spots in the area are Wollaton Hall and Park, together with Martin's Pond, Harrison's Plantation and Raleigh Pond (local nature reserves)
- **Wollaton Village** still retains a village type atmosphere, with its tree lined roads and a handful of local shops. Although part of the City of Nottingham, Wollaton Hall and the deer park create the illusion that the village is away from urban living.
- There are a small number of small and medium enterprises (SME's), around Bramcote Lane and Crown Island. These offer a range of shops including branches of national chains such as Nottingham Building Society. Bramcote Lane shops offer a reasonable range whilst Crown Island is somewhat more limited.
- Employment in the area is good with the Ward ranked 18 out of 20 of the wards in the city.
- The area has a number of well-used community facilities, e.g. churches and a community centre.

Wollaton West Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
Safer	Reduction in crime, Asian jewellery.	Hotspot area to be patrolled by the Police in various areas of the Ward to reassure citizens and help to elevate the situation.	Citizens to be vigilant. Partners, Police to attend community meeting events to educate citizens of how to protect themselves and their property.	Central Locality Management, Police
Neighbourhoods	To reduce parking problems in the Ward	TRO soon to be implemented in Parkside Rise. Increase patch walks and enforcement and monitor progress at NAT's	Monitor outcome of TRO. Improved partnership working.	Locality Management, Traffic Management
Families	Help to support groups in developing youth activities in the Ward.	Increase youth activities for young people. Consultation with young people	Young people feel part of the community, reduction in crime and anti-social behaviour	Family Community Team Locality Management
Health	Promote healthier lifestyles and improve awareness of health issues in the Ward	Advertise activities which promote wellbeing especially in the Greenwood	Distribute activities and health information.	Locality Management Health Promotion Partners

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Wollaton West Christmas Lights Celebration	Ward Councillors, Communication & Marketing, Local Schools, Local Churches, Central Locality Management	4 th December, 5:15pm	Bramcote Lane, Wollaton
Wollaton Winter Warmer	Places for People, Central Locality Management, Police, NHS, Nottingham Circle, Nottingham Energy Partnership	28 th November, 4:00pm	The Vale Community Centre
Wollaton West LAG	Police, Central Locality Management	21 st January, 5:00pm	Wollaton Library
Budget Consultation Meeting	Central Locality Management	29 th January, 6:30	The Rose & Crown Pub
Wollaton East LAG	Police, Central Locality Management	30 th January, 7:00pm	Kingswood Methodist Church, Lambourne Drive
Wollaton Park Community Centre Committee Meeting	Wollaton Park Community Centre Committee	5 th February, 6:00pm	Wollaton Community Centre

Community Engagement

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
FOWLER task days carrying out conservation work	Parks & Open Spaces Team	15 th February -10:00am	Martins Pond/Harrison Plantation
Friends of Wollaton Park Group Task Day Woodland Management	Park & Open Spaces Team	27 th February – 10:00am	Wollaton Park - Parkside Entrance
FOWLER AGM	FOWLER Committee	25 th February – 7:30pm	Siemens
FOWLER task days carrying out conservation work	Park & Open Spaces Team	15 th March – 10:00am	Martins Pond/Harrison Plantation

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Point
Radford Bridge Road/Charlbury Road area	7 th February , 1:00pm – 3:00pm	Meet outside of the Crown Pub, Radford Bridge Road
Crown Island Underpass area Wollaton Road	19 th March, 1:00pm – 3:00pm	Meet by the notice board by the shops
Harrow Road area	11 th April, 1:00pm – 3:00pm	Meet outside of Wollaton Park Community Centre

Community Meetings

Group	Date	Venue
Wollaton Park Association Committee Meeting	5 th March, 6:00pm	Wollaton Park Community Centre, Harrow Road
Wollaton West LAG	20 th March, 5:00pm	Wollaton Library, Wollaton Road
Wollaton East LAG	27 th March, 7:00pm	Kingswood Methodist Church, Lambourne Drive
Wollaton Park Residents Meeting	19 th March, 7:00pm	Wollaton Park Community Centre, Harrow Road
Wollaton Park Association Committee Meeting	2 nd April, 6:00pm	Wollaton Park Community Centre, Harrow Road
Wollaton Park Residents Meeting	16 th April, 7:00pm	Wollaton Park Community Centre, Harrow Road

Finance

- **Ward Councillor Budgets**

Total amount allocated this period: £15,000

Budget Remaining Unallocated £11,540

- **Area Capital Fund**

Total Amount allocated this period (2013 – 2015):£68,000

Total unallocated to date February 2014 - £44,637

Total Public Realm this period (2013 – 2014):£20,400

total unallocated to date February - 2014:£18,333

- **NCH Environmental, Other Funding**

Total amount allocated £17,000

Total amount committed £12,000

Budget remaining £5,000

Ward Summary

Crime data is shown below for both the current month compared to last year and the year to date.

Ward	Type	Dec-12	Dec-13	Volume +/-	% Change	YTD 12-13	YTD 13-14	Volume +/-	% Change
WOLLATON WEST	Autocrime	10	8	-2	-20%	71	71	0	0%
	Burglary	8	6	-2	-25%	57	61	4	7%
	Burglary Other	3	3	0	0%	39	24	-15	-38%
	Damage	7	7	0	0%	39	50	11	28%
	Drugs		1	1		17	19	2	12%
	Fraud	1	1	0	0%	13	8	-5	-38%
	Other		1	1		2	8	6	300%
	Personal Robbery		2	2		9	5	-4	-44%
	Robbery Business			0		1		-1	-100%
	Sexual			0		3	11	8	267%
	Theft	14	8	-6	-43%	80	118	38	48%
	Threats	1	1	0	0%	4	13	9	225%
	Violence	7	4	-3	-43%	42	42	0	0%
WOLLATON WEST Total		51	42	-9	-18%	377	430	53	14%
ASB		16	7	-9	-56%	140	138	-2	-1%

The summary below shows only year to date figures, and in the case of public realm and fire data, will generally be a month in arrears.

Type	YTD 12-13	YTD 13-14	Volume +/-	% Change
Domestic Violence Crime	15	22	7	47%
Night Time Economy Violence	3	1	-2	-67%
Hate Crime	6	5	-1	-17%
Deliberate Fires	2	3	1	50%
Cleanliness (Average Score)	89	94	6	6%
Graffiti	84	43	-41	-49%
Fly-Tipping	21	33	12	57%

Priorities & Targets

The Central Locality has targets to reduce Dwelling Burglary, Shop Theft and Violence. The Locality's performance against Targets is set out below. This shows that the target is being met for Dwelling Burglary, but not for Shop Theft or Violent Crime.

Locality Target Summary																
Locality	Crime Type	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	YTD	Proposed year end Position	+/- Target Position
Central	Dwelling Burglary	96	77	71	65	56	59	55	79	69	75	75	75	627	890	-38
	Shop Theft	88	71	96	55	54	27	54	52	57	40	40	40	554	644	30
	Violence	96	114	115	130	130	110	145	109	113	84	84	84	1062	1173	141

Ward Performance

The table below shows how Wollaton West is performing year to date for All Crime and ASB in comparison to the other wards on the Division. High Impact wards are highlighted in blue.

Wollaton West has seen an increase in All Crime for the year to date but a slight reduction in ASB.

Dec 2013		All Crime				ASB			
Locality	Ward	YTD 12/13	YTD 13/14	Change	% Change	YTD 12/13	YTD13/14	Change	% Change
Central	ARBORETUM	968	1109	141	14.6%	712	757	45	6.3%
	BERRIDGE	1149	1171	22	1.9%	821	737	-84	-10.2%
	DUNKIRK & LENTON	807	744	-63	-7.8%	348	273	-75	-21.6%
	RADFORD & PARK	1119	1150	31	2.8%	605	682	77	12.7%
	SHERWOOD	780	985	205	26.3%	351	388	37	10.5%
	WOLLATON EAST & LENTON ABBEY	330	354	24	7.3%	110	117	7	6.4%
	WOLLATON WEST	377	430	53	14.1%	140	138	-2	-1.4%
Central Total		5530	5943	413	7.5%	3087	3092	5	0.2%
City	CITY CENTRE	6138	5638	-500	-8.1%	2160	1872	-288	-13.3%
North	ASPLEY	1326	1194	-132	-10.0%	755	704	-51	-6.8%
	BASFORD	903	940	37	4.1%	542	511	-31	-5.7%
	BESTWOOD	734	808	74	10.1%	491	643	152	31.0%
	BILBOROUGH	968	956	-12	-1.2%	615	611	-4	-0.7%
	BULWELL	1438	1428	-10	-0.7%	919	822	-97	-10.6%
	BULWELL FOREST	689	735	46	6.7%	345	403	58	16.8%
	LEEN VALLEY	547	583	36	6.6%	304	309	5	1.6%
North Total		6605	6644	39	0.6%	3971	4003	32	0.8%
South	BRIDGE	763	648	-115	-15.1%	441	414	-27	-6.1%
	CLIFTON NORTH	527	545	18	3.4%	296	313	17	5.7%
	CLIFTON SOUTH	747	578	-169	-22.6%	458	454	-4	-0.9%
	DALES	790	877	87	11.0%	529	613	84	15.9%
	MAPPERLEY	837	901	64	7.6%	467	448	-19	-4.1%
	ST ANNS	847	941	94	11.1%	822	801	-21	-2.6%
South Total		4511	4490	-21	-0.5%	3013	3043	30	1.0%
Division		22784	22715	-69	-0.3%	12231	12010	-221	-1.8%
Previous Month's Performance					1.0%				-2.8%

Exception Reporting

Dwelling Burglary

Dwelling Burglary is showing a reduction for the month but an increase for the year to date compared to the same period last year. 2 of the 5 offences in December occurred on Radford Bridge Road.

Theft

Theft has been the greatest volume offence group on the ward, although there has been a reduction in this category during December. The table below shows the types of theft occurring on a monthly basis and the percentage of theft where mobile phones are targeted. Shop theft is generally the highest individual crime category but for the month of December the main category is cycle theft. Two of the 4 offences occurred at the Wheelhouse public house.

Offence	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
THEFT FROM SHOP	12	7	14	5	4	6	9	5	3	65
THEFT OTHER	5	5	5	4	2	3	3	2	1	30
THEFT OR UNAUTHORISED TAKING OF PEDAL CYCLE			1		1	1	1		4	8
THEFT IN DWELLING OTHER THAN AUTO MACHINE OR METER		2	3	2						7
THEFT FROM PERSON		2	1	2						5
THEFT FROM AUTO MACHINE OR METER							2			2
THEFT BY EMPLOYEE					1					1
Total	17	16	24	13	8	10	15	7	8	118
% of Mobile Phone Theft	6%	19%	8%	31%	13%	10%	7%	14%	13%	13%

Exception Reporting (continued)

Violence

Violence is showing a reduction for the month compared to last December and is remaining stable for the year to date. Of the 4 offences that occurred during December, 75% (3) related to domestic violence. This is quite a high proportion compared to the 44% for the year to date.

Personal Robbery

There were two Robbery offences in December, occurring on Wollaton Vale and Rushford Drive. These don't appear to be connected as one targeted a vehicle and the other a mobile phone but the offences are uncommon on the Ward with only 5 offences for the whole year to date.

All Crime

The ward has a one of the lowest crime rates across the majority of crime categories and is below the average for the division. It also has the lowest crime rate for ASB.

Crime Figures

Crime Types by Rate (per 1000 of population) of the 20 Wards – Figures are Year to Date 2013/14

WARD	ALL CRIME	AUTOCRIME	BURGLARY	DAMAGE	PERSONAL ROBBERY	THEFT	VIOLENCE
ARBORETUM	99.06	5.74	9.60	12.56	5.47	15.52	24.85
ASPLEY	67.76	5.96	5.45	11.80	0.91	10.55	17.25
BASFORD	57.44	7.10	5.43	9.87	1.23	10.43	13.39
BERRIDGE	62.46	7.24	5.84	9.17	1.07	14.21	12.49
BESTWOOD	48.23	3.46	5.19	9.91	1.07	6.21	11.58
BILBOROUGH	56.87	6.73	5.36	10.24	0.95	8.99	12.68
BRIDGE	64.90	3.59	1.64	8.31	1.23	26.04	11.69
BULWELL	88.38	5.69	5.08	18.51	1.92	21.97	17.21
BULWELL FOREST	53.84	3.53	4.04	10.06	1.47	14.25	10.65
CLIFTON NORTH	41.43	3.03	4.11	8.69	1.16	5.66	8.46
CLIFTON SOUTH	41.44	2.51	5.31	7.10	0.86	7.31	10.76
DALES	53.28	4.56	2.73	10.08	0.49	11.36	11.54
DUNKIRK AND LENTON	67.95	10.26	6.68	6.41	0.73	21.43	9.43
LEEN VALLEY	54.48	4.58	5.61	8.78	1.68	11.12	10.00
MAPPERLEY	56.42	7.64	4.48	7.83	0.57	10.73	10.67
RADFORD AND PARK	58.59	8.17	6.43	5.41	1.89	16.69	8.93
SHERWOOD	62.09	5.64	5.97	6.49	1.82	21.41	11.16
ST ANNS	66.80	4.65	3.79	12.10	3.79	7.30	18.61
WOLLATON EAST AND LENTON ABBEY	35.57	3.11	5.73	3.62	0.30	12.86	3.52
WOLLATON WEST	29.03	4.75	4.14	3.39	0.27	7.67	2.85
WARD AVERAGE	58.30	5.40	5.13	9.02	1.44	13.09	11.89

All ASB Figures

All ASB by Rate (per 1000 of population) of the 20 Wards)

WARD	RATE (PER 1000 OF POP.) Dec 2013
ARBORETUM	6.82
ASPLEY	3.40
BASFORD	3.64
BERRIDGE	2.36
BESTWOOD	3.64
BILBOROUGH	3.22
BRIDGE	3.08
BULWELL	3.65
BULWELL FOREST	2.79
CLIFTON NORTH	2.25
CLIFTON SOUTH	2.01
DALES	3.95
DUNKIRK & LENTON	1.47
LEEN VALLEY	3.92
MAPPERLEY	2.02
RADFORD & PARK	2.14
SHERWOOD	1.62
ST ANNS	5.23
WOLLATON EAST & LENTON ABBEY	0.80
WOLLATON WEST	0.47
WARD AVERAGE	2.92

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Fire Data									
Locality	Ward	Nov-12	Nov-13	Volume +/-	% Change	Ytd 12-13	Ytd 13-14	Volume +/-	% Change
Central	Arboretum	2	0	-2	-100%	13	18	5	38%
	Berridge	7	3	-4	-57%	35	29	-6	-17%
	Dunkirk and Lenton	1	2	1	100%	5	7	2	40%
	Radford and Park	1	1	0	0%	24	14	-10	-42%
	Sherwood	0	3	3	29900%	9	15	6	67%
	Wollaton East and Lenton Abbey	0	0	0	-100%	6	6	0	0%
	Wollaton West	0	0	0	-100%	2	3	1	50%
Central Locality		11	9	-2	-18%	94	92	-2	-2%
North	Aspley	1	0	-1	-100%	45	34	-11	-24%
	Basford	4	2	-2	-50%	40	26	-14	-35%
	Bestwood	5	0	-5	-100%	31	37	6	19%
	Bilborough	3	2	-1	-33%	34	19	-15	-44%
	Bulwell	6	7	1	17%	60	56	-4	-7%
	Bulwell Forest	0	1	1	9900%	28	12	-16	-57%
	Leen Valley	3	2	-1	-33%	20	20	0	0%
North Locality		22	14	-8	-36%	258	204	-54	-21%
South	Bridge	0	2	2	19900%	10	14	4	40%
	Clifton North	1	2	1	100%	10	9	-1	-10%
	Clifton South	2	1	-1	-50%	17	25	8	47%
	Dales	1	1	0	0%	6	13	7	117%
	Mapperley	2	0	-2	-100%	14	10	-4	-29%
	St. Anns	2	1	-1	-50%	22	23	1	5%
South Locality		8	7	-1	-13%	79	94	15	19%
Division		41	30	-11	-27%	431	390	-41	-10%

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

Community Protection

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

FPNs are not currently available at ward level.

In December 2013 there were no orders issued:

For enquiries regarding Community Protection court outcomes please contact the Operational Manager for the locality.

Cleanliness Index

Cleanliness Index
Score

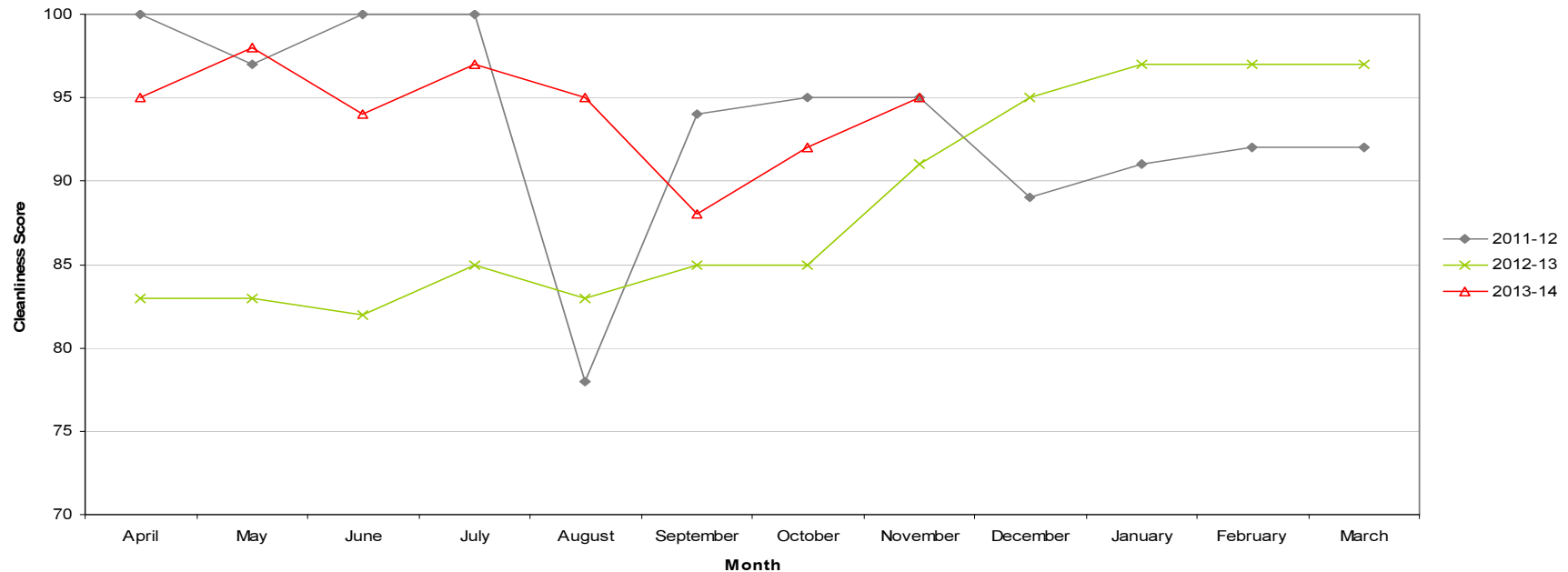
95

Performance compared to
previous year

Performance compared to
neighbourhoods target
of 86

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Wollaton West

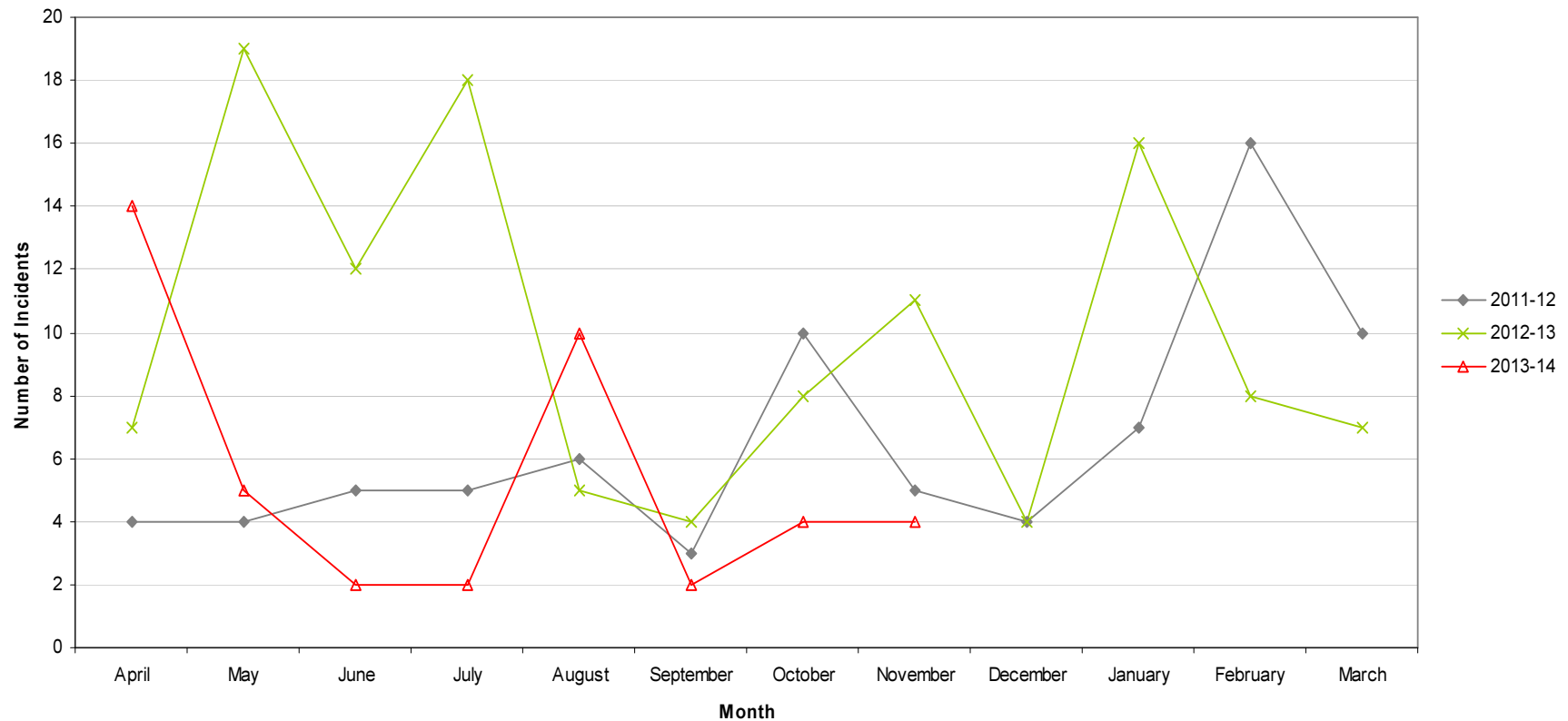


Graffiti Reports

RED		
AMBER		
GREEN	4 incidents	Decrease of 7

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Wollaton West

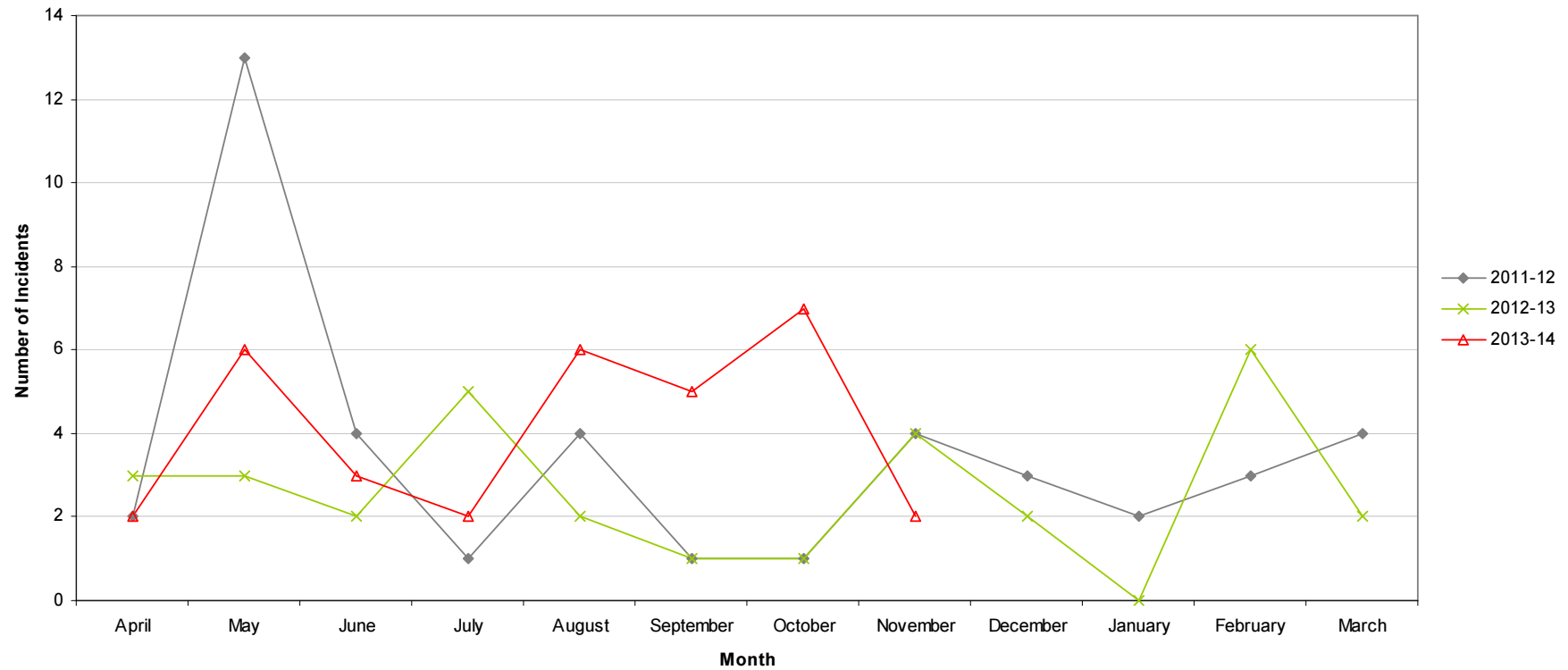


Fly Tipping

RED		
AMBER		
GREEN	4 incidents	Decrease of 2

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Wollaton West



Housing

Ward Report - Wollaton West

Generated on: 18 December 2013



Anti-social behaviour

Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of ASB cases resolved by first intervention – Central region <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	76%	84.55%			78.92%	
% of ASB cases resolved – Central region <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	97.8%	100%			100%	97.53%
Number of new ASB cases – Central region <i>Note: Data for this PI is only available by Housing Office.</i>		104			144	229
Tenant satisfaction with the ASB service - Central region <i>Note: Data for this PI is only available by Housing Office.</i>	8	7.48			6.95	6

Housing

Repairs





Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of repairs completed in target – Wollaton West Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	96.75%			93.6%	95.28%
Tenant satisfaction with the repairs service <i>Note: Data for this PI is only available citywide</i>	8.8	8.69			8.64	8.65

Rent Collection



Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of rent collected – Central region <i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.</i> <i>Trend shows as improving if value is over 100% as arrears are decreasing.</i>	8.3%	99%			100.5%	100.6%
% of tenancies ending due to eviction <i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i>	0.75%	0.69%			0.55%	0.61%

Housing

Empty properties







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Average void re-let time (calendar days) – Wollaton West Ward <i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i>	25	15.67			107.7	42.69
Number of empty properties awaiting decommission – Wollaton West Ward <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>					0	0
Number of lettable voids – Wollaton West Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		3			0	3

Tenancy sustainment

Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Percentage of new tenancies sustained - Wollaton West Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	93.5%	87.5%			92.86%	

Housing

Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged

Data prepared by Nottingham City Homes Performance Team

For more information please contact Jonathan Hurst, Performance Data Officer on 0115 9157368 or Marcus Parton, Performance Analyst on 0115 915715

Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.